

# Ashby u3a Privacy Policy

Ashby u3a (hereafter 'the u3a') treats your privacy rights seriously. This privacy policy sets out how we will deal with your 'personal information', that is, information that could identify, or is related to the identity of, an individual. This policy should be read in tandem with the u3a's Data Protection Policy.

## What personal information do we collect?

When you express an interest in becoming a member of the u3a you will be asked to provide certain information. This includes:

- Name.
- Home address.
- Email address.
- Telephone number(s)
- Subscription preferences.

## What other information may we ask for?

We may also ask for:

- Name and phone number of a person to contact in case of an emergency
- Your age-range (i.e. 60-70, 70-80 etc)

Providing this information is entirely optional and consent can be withdrawn on request.

We may ask you to disclose any health-related issues which may affect your safe participation in any u3a activity. This would be in strict confidence and would only be known to that activity's Group Leader and one Committee member to co-ordinate all groups.

We may ask for your consent to allow the use of your image on the u3a's website, in the newsletter or promotional materials. You can withdraw your consent at any time.

## How do we collect this personal information?

All the information collected is obtained directly from you. This is usually at the point of your initial registration and each subsequent membership renewal. The information will be collected via membership forms or online contact forms. At the point that you provide your personal information for membership purposes, we will also request that you provide consent for us to store and use your data. Your consent is required in order to ensure our compliance with data protection legislation.

## How do we use your personal information?

We use your personal information:

- To provide our u3a activities and services to you.
- For administration, planning and management of our u3a.
- To communicate with you about your group activities.
- To monitor, develop and improve the provision of our u3a activities.

We'll send you messages by email, other digital methods, telephone and or post to advise you of u3a activities.

## With whom do we share your personal information?

We may disclose information about you, including your personal information:

- Internally - to committee members and group leaders – only as required to facilitate your participation in our u3a activities.
- Externally – where we use an external membership management system and with your consent for products or services such as direct mailing for the Trust magazines (*Third Age Matters*).
- If we have a statutory duty to disclose it for other legal and regulatory reasons.

We will not supply any of your details to other members without your specific consent except that a Group Leader may reasonably, on request, supply a new member with the names of other members in the same group but no further details.

Where we need to share your information outside of the u3a we will seek your permission and inform you with whom the information will be shared and for what purpose other than where we are legally required to do so.

## How long do we keep your personal information?

We need to keep your information so that we can provide our services to you. In most instances information about your membership will not be stored for longer than 12 months after you have ceased to be a member. The exceptions to this are instances where there may be legal or insurance circumstances that require information to be held for longer whilst this is investigated or resolved. Where this is the case then the member/s will be informed as to how long the information will be held for and when it is deleted.

## How your information can be updated or corrected

To ensure the information we hold is accurate and up to date, members need to inform the u3a as to any changes to their personal information. You can do this by contacting the membership secretary at any time:

Email: [members@ashbyu3a.co.uk](mailto:members@ashbyu3a.co.uk)

Telephone: see Ashby u3a website for current phone number

On an annual basis you will have the opportunity to update your information, as required, via the membership renewal form. Should you wish to view the information that the u3a holds on you, you can make this request by contacting the membership secretary – as detailed above. There may be certain circumstances where we are not able to comply with this request. This would include where the information may contain references to another individuals or for legal, investigative or security reasons. Otherwise we will usually respond within 14 days of the request being made.

## How do we store your personal information?

We have in place a range of security safeguards to protect your personal information against loss or theft, as well as unauthorised access, disclosure, copying, use, or modification.

Your membership information is held on a database/spreadsheet and accessed by committee members and group leaders – as appropriate.

## Availability and changes to this policy

This policy is available on our website [www.ashbyu3a.co.uk](http://www.ashbyu3a.co.uk). This policy may change from time to time. If we make any material changes we will make members aware of this via the newsletter and the monthly members' meetings.

## Contact

If you have any queries about this policy, need it in an alternative format, or have any complaints about our privacy practices, please contact us:

Email: [chairman@ashbyu3a.co.uk](mailto:chairman@ashbyu3a.co.uk)

Telephone: see Ashby u3a website for current phone number

This policy was implemented on 10 April 2018

Reviewed and revised 13 February 2024

Next review date February 2027